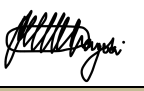


|                                                                                   |                                                                                                                                       |                     |              |     |   |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-----|---|
|  | <b>(FORM A)</b><br><b>TENDER &amp; CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD</b> | Template Identifier | 240-43921804 | Rev | 3 |
|                                                                                   |                                                                                                                                       | Document Identifier | 240-68099512 | Rev | 9 |
|                                                                                   |                                                                                                                                       | Authorisation Date  | January 2022 |     |   |
|                                                                                   |                                                                                                                                       | Review Date         | January 2027 |     |   |

|                         |                                        |                                                                                                                                           |                                      |                                                             |                                                                                       |                                                             |                                                             |
|-------------------------|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
| SECTION A<br>(TENDERER) | ENQUIRY/<br>CONTRACT No:               | TBA                                                                                                                                       |                                      |                                                             |                                                                                       |                                                             |                                                             |
|                         | ENQUIRY/<br>CONTRACT DESCRIPTION       | Cooling Water and Potable water clarifier cleaning services                                                                               |                                      |                                                             |                                                                                       |                                                             |                                                             |
| SECTION B (ESKOM)       | CLAUSES OF 240-105658000 SPECIFICATION | CLAUDE DESCRIPTION                                                                                                                        |                                      |                                                             |                                                                                       | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE |                                                             |
|                         | CLAUDE 3                               | PRE-CONTRACT AWARD QUALITY REQUIREMENTS                                                                                                   |                                      |                                                             |                                                                                       | X                                                           |                                                             |
|                         |                                        | (*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable. |                                      |                                                             |                                                                                       |                                                             |                                                             |
|                         |                                        | Category 1 (refer to clause 3.5.2 of 240-105658000)                                                                                       |                                      |                                                             |                                                                                       | X                                                           |                                                             |
|                         |                                        | Category 2 (refer to clause 3.5.3 of 240-105658000)                                                                                       |                                      |                                                             |                                                                                       | -                                                           |                                                             |
|                         |                                        | Category 3 (refer to clause 3.5.4 of 240-105658000)                                                                                       |                                      |                                                             |                                                                                       | -                                                           |                                                             |
|                         |                                        | Category 4 (refer to clause 3.5.5 of 240-105658000)                                                                                       |                                      |                                                             |                                                                                       | -                                                           |                                                             |
|                         |                                        | Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)                                  |                                      |                                                             |                                                                                       | -                                                           |                                                             |
|                         |                                        | POST-CONTRACT AWARD                                                                                                                       |                                      |                                                             |                                                                                       |                                                             |                                                             |
|                         |                                        | Contract Execution (refer to clause 3.7.1 of 240-105658000)                                                                               |                                      |                                                             |                                                                                       | X                                                           |                                                             |
|                         |                                        | Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)                                                    |                                      |                                                             |                                                                                       | X                                                           |                                                             |
|                         |                                        | STANDARD CONDITIONS                                                                                                                       |                                      |                                                             |                                                                                       |                                                             |                                                             |
|                         |                                        | Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)                                                                           |                                      |                                                             |                                                                                       | X                                                           |                                                             |
|                         |                                        | Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)                                                                      |                                      |                                                             |                                                                                       | X                                                           |                                                             |
|                         |                                        | Preservation (refer to clause 3.8.3 of 240-105658000)                                                                                     |                                      |                                                             |                                                                                       | X                                                           |                                                             |
|                         |                                        | Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)                                                                |                                      |                                                             |                                                                                       | X                                                           |                                                             |
|                         |                                        | Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)                      |                                      |                                                             |                                                                                       | X                                                           |                                                             |
|                         |                                        | SPECIAL PROCESSES (REFER TO CLAUDE 3.8.6 OF 240-105658000)                                                                                |                                      |                                                             |                                                                                       | X                                                           |                                                             |
|                         |                                        | CLAUSES OF ISO 9001 STANDARD                                                                                                              | ISO 9001 STANDARD CLAUDE DESCRIPTION | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE | QUALITY PRINCIPLES                                                                    | ISO 9001 STANDARD PRINCIPLE DESCRIPTION                     | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE |
|                         |                                        | SECTION C (ESKOM)                                                                                                                         | CLAUDE 4                             | Context of the Organisation                                 | X                                                                                     | PRINCIPLE 1                                                 | Customer focus                                              |
|                         | CLAUDE 5                               |                                                                                                                                           | Leadership                           | X                                                           | PRINCIPLE 2                                                                           | Leadership                                                  | X                                                           |
|                         | CLAUDE 6                               |                                                                                                                                           | Planning                             | X                                                           | PRINCIPLE 3                                                                           | Engagement of people                                        | X                                                           |
|                         | CLAUDE 7                               |                                                                                                                                           | Support                              | X                                                           | PRINCIPLE 4                                                                           | Process approach                                            | X                                                           |
|                         | CLAUDE 8                               |                                                                                                                                           | Operation                            | X                                                           | PRINCIPLE 5                                                                           | Improvement                                                 | X                                                           |
| CLAUDE 9                | Performance Evaluations                |                                                                                                                                           | X                                    | PRINCIPLE 6                                                 | Evidence based decision making                                                        | X                                                           |                                                             |
| CLAUDE 10               | Improvement                            |                                                                                                                                           | X                                    | PRINCIPLE 7                                                 | Relationship Management                                                               | X                                                           |                                                             |
| SECTION D (ESKOM)       | ESKOM'S QUALITY REPRESENTATIVE         | NAME                                                                                                                                      | DESIGNATION                          | DATE                                                        | SIGNATURE                                                                             |                                                             |                                                             |
|                         |                                        | Setlabo Makgoba                                                                                                                           | QA Officer                           | 02/09/2026                                                  |  |                                                             |                                                             |
| SECTION E (TENDERER)    | TENDERER'S QUALITY REPRESENTATIVE      | NAME                                                                                                                                      | DESIGNATION                          | DATE                                                        | SIGNATURE                                                                             |                                                             |                                                             |
|                         |                                        |                                                                                                                                           |                                      |                                                             |                                                                                       |                                                             |                                                             |

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.

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