

NRCS KZN OPERATIONAL PLAN

Durban, Pietermaritzburg and Pinetown

Date: 16-20 November 2026

OPERATIONAL REPORT

Head Office

SABS Campus, 1 Dr Lategan Road, Groenkloof, Pretoria

✉ NRCS, Private Bag X25, Brooklyn, 0075

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"Protecting Health, Safety, the Environment and Ensuring Fair Trade"

1. Background

The NRCS was established in terms of the National Regulator for Compulsory Specifications Act, 2008 (Act No. 5 of 2008), as amended, and the Legal Metrology Act, 2014 (Act No. 9 of 2014). These Acts define the mandate of the NRCS and provide the legal basis for effective regulatory enforcement activities.

The broad mandate of the NRCS is to promote public health, safety and environmental protection through the development and enforcement of compulsory specifications and technical regulations.

The NRCS Annual Performance Plan requires operational units to conduct effective markets surveillance activities, issue sanctions where non-compliance is identified, and undertake joint operations with internal and external stakeholders. The purpose of joint operations is to identify and remove non-compliant regulated products from the market and strengthen coordinated enforcement.

The NRCS Regional Office has identified Durban, Pietermaritzburg/Port Shepstone and Pinetown in KZN for a collaborative joint operation targeting premises suspected of trading in non-compliant regulated products.

2. Objective of the joint operation

Conduct coordinated inspections at identified premises and shops in KZN areas as identified.

Identify non-compliant regulated products and impose appropriate sanctions

Confiscate, detain or secure non-compliant regulated products from the point of sale in accordance with applicable procedures.

3. Joint Operation Participants

3.1 NRCS Business Units

Electrotechnical

CMM (Chemicals, Mechanicals and Materials)

FAI (Food and Associated Industries)

Legal Metrology

Automotive

NRCS Communications

NRCS Facilities

NRCS Legal

3.2 NRCS External Stakeholders / Government Agencies

South African Police Service (SAPS)

National Consumer Commission (NCC)

Relevant KZN provincial consumer-protection authorities

South African Revenue Service – Customs Unit (SARS) and Illicit Trade unit.

Brand Protectors

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Consumer Protection

MBA (Agriculture, Immigrations and Port Health)

Liquor Board

Economic Development

Independent Communications Authority of South Africa (ICASA)

Relevant local municipal law-enforcement authorities

The final number of participants from each internal and external stakeholder will be communicated once confirmations have been received.

4. Areas Identified Areas

Durban central

Pietermaritzburg

Pinetown

5. Key outputs required from NRCS participants

5.1 Operational Units

Inspectors must identify, sanction and remove, detain or secure non-compliant products within the ambit of their business unit regulations as per the NRCS Act.

Small seized or confiscated products must be bagged and tagged. Larger products must be clearly marked and recorded for traceability. Bags, tags and cable ties will be arranged by the Pretoria Office.

Daily feedback must be submitted to the Project Leader, including the number of premises inspected, products identified, quantities, estimated rand value and sanctions imposed.

All inspection, detention, seizure, confiscation and evidence records must be completed and submitted in accordance with the applicable procedures.

5.2 Facilities

NRCS Facilities must arrange transportation and storage handling, including panel vans or suitable vehicles for the transportation of confiscated goods.

Casual labourers must be arranged, where required, to assist with the safe removal and loading of non-compliant goods.

Confiscated goods must be transported to the NRCS Pretoria Office or another approved secure storage facility.

5.3 Communications

Coordinate approved media participation for the operation, where applicable

Manage stakeholder invitations and operational communications

Coordinate and manage authorised media interviews

Provide branded clothing or identification material for NRCS participants

Prepare any approved public-awareness information required for the operation.

5.4 Legal

NRCS Legal, in coordination with SAPS, must assist with the following:

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Ensure the safety and security of all participants
Secure identified operational areas where necessary
Assist with lawful access to locked premises, where authorised
Support each participating authority in exercising its mandate under the applicable legislation.

6. Operational Plan (16 -20 November 2026)

Date	Activity / Area
Monday 16 November 2026	Travel to Durban - Tentative
Tuesday 17 November 2026	Inspection – Durban
Wednesday 18 November 2026	Inspection – Pietermaritzburg
Thursday 18 November 2026	Inspection –Pinetown
Friday 20 November 2026	Reports, sort confiscated products and Travel back

The daily briefing venue and reporting time will be communicated before the operation. The premises list and team allocations will be confirmed during the operational briefing.

7. Other Requirements

Food and water for participants – a business case will be submitted for approval, where required.
Payment of casual labourers – a business case will be submitted for approval, where required.
External stakeholders must provide their own transportation, storage and operational equipment unless alternative arrangements are agreed in advance.
All participants must carry official identification or appointment documentation, wear suitable personal protective equipment, and be clearly identifiable during the operation.

8. Accommodation

Primary accommodation location: to be Garden court Umhlanga or Protea Hotea Umhlanga or any inspector's preference within the budget.

9. Conclusion

The NRCS Regional Office requires the cooperation of all participating internal and external stakeholders to conduct a coordinated and successful joint operation in KZN. The operation will support the NRCS mandate to protect public health, safety and the environment through the effective enforcement of compulsory specifications and technical regulations.

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10. identified shops or street at selected towns

Scouting will be conducted by a team represented by all BU's.

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